



London, Tyrol, Malta, Vienna, Munich, Berlin, Zurich, Paris ... - Europe



RMK “IT-SOS” Package

IT is indispensable. Complexity grows and grows – often presenting us with unpleasant surprises. What if the integration fails? What if an IT or digitalisation project turns into a black hole, whether it is because of cost or time? What if an IT or a digital platform does not deliver what was promised by the provider? Numerous businesses are suffering because of IT demanding more resources and not delivering the expected return or increasing productivity in any meaningful way. If an IT project is on the brink of collapse, it is often not clear what should be done to avoid yet another expense, not to jump out of the frying pan into the fire.

It’s no wonder that this is an unpopular topic, a love/hate affair or a red flag – not only at the decision-making stage but also among experienced, yet long-suffering users. And yet, classic IT – managed professionally – is and will remain at the heart of every successful digital business. It is therefore even more important to tackle it professionally: In principle we look at the IT and digitalisation costs nowadays as assets and as an important key investment, but We will also look at them from a benefit perspective, with appropriate profitability analysis.

With the **RMK “IT-SOS”** Package you will get back in control and on track:

- We will look at the status of your unloved IT project.
- We will examine the utility, capability and exact goal of the IT solutions.
- We will determine whether you should fix the existing IT solutions or change to new ones.
- We will set up for the urgent pains a fast-track troubleshooting procedure and roadmap.
- We will develop a timeline for your IT project and define the resources.
- We will develop a reliable strategy for your IT or digitalisation project.

Choose your package or ask me to call you back with the contact form!



Member of the CC-Group

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RMK "IT-SOS" Package

Feature Options for Packages

You can choose between three RMK „IT-SOS“ Package options, the **Classic package**, the **Plus package** and the **Premium package**. Below you can see which service feature is included in the respective package options.

★ = is included in the **Classic** package.

★ = is included in the **Plus** package.

★ = is included in the **Premium** package.

Service Features	Classic	Plus	Premium
Sporadic "on-demand coaching" on targeted IT topics	★	★	★
Requirements analysis		★	★
Support in the tendering and selection of systems & software solutions	★	★	★
Ongoing accompanying advice in the project and steering committee		★	★
Crisis situation analysis	★	★	★
Problem review	★	★	★
Policy and measures recommendations	★	★	★
Defuse plan for the problems		★	★
80/20 - decision path			★
Emergency "intensive care" as troubleshooter			★
Personal direct hotline with an emergency number			★
Supporting, guiding or conducting of negotiations		★	★
Support limited to project-parts	★		
Coordination of the crisis and turnaround management as troubleshooter			★
Permanent overall accompaniment			★

